



WASHBURN

CENTER FOR CHILDREN

INFORMATION FOR CLIENTS

Programs

Outpatient

The Outpatient Department at Washburn provides counseling and support for families and children through assessment, evaluation, and treatment. Services are individualized so treatment can focus on respecting differences and building on individual strengths. The services available include individual, family, and group therapy and skills, psychological evaluations, psychiatric services and case coordination with other professionals.

Day Treatment

Day Treatment provides group, individual, and family therapy and skills, and school collaboration for children with severe emotional and behavioral difficulties who are in preschool through 4th grade. Children continue in their community school or preschool for half of each day.

Outreach

Outreach provides training, consultation, and screening services for child care centers and preschool programs serving children in infancy through age 8 throughout Hennepin County.

Family Focused Preschool and Infant/Toddler

Family Focused provides services to families with children from birth to kindergarten age in Hennepin County who are at-risk for abuse or neglect due to high levels of family stress. In-home parent-child services, groups for parents and children, and case coordination are provided. A free developmental preschool is also available for children ages 33 months to kindergarten who qualify.

Home Front

Home Front provides intensive in-home therapy, as well as Crisis Stabilization services, to help children ages 4 to 17 with severe emotional and behavioral difficulties be more successful at home, in school, and in the community.

Case Management

Children's Mental Health Case Management is also available for children who qualify. Parents can call Hennepin County Front Door at (612) 348-4111 for more information about this service.

Client Rights

Participation in Treatment Planning

All clients receiving services at Washburn Center for Children will be involved in the treatment planning process. The treatment plan identifies anticipated length of treatment, goals and objectives, and agreed upon interventions.

Services for Minors and Parental Consent

Parents or the child's legal guardians are required to give consent for treatment of a minor child. In cases where parents are separated or divorced but share legal guardianship, both parents are required to give written consent for treatment services.

Equal Opportunity Employer/Contractor

Washburn Center for Children has an experienced staff of social workers, psychologists, mental health practitioners, and child psychiatric consultants.

To support the health of clients and staff with allergies and sensitivities, Washburn is a fragrance-free environment.

Fees for Services

Fees and client financial responsibility are discussed during the intake process.
Washburn's Accounts Receivable Coordinator is available at (612) 872-3345 for questions.

Day Treatment, Home Front, and Outpatient

Client's health insurance, Medical Assistance, and/or Hennepin County are billed for services provided through these programs. Clients may have financial responsibility for co-pays, deductibles, or parental fees.

Family Focused and Outreach

Services in these programs are provided at no charge to Hennepin County residents. Hennepin County provides financial support for these programs, and the United Way provides additional support for Family Focused.

Adjusted fees

For Outpatient clients who are Hennepin County residents, and who are not covered by either insurance or Medical Assistance, sliding fees are available. You will need to bring proof of income, i.e., tax forms, etc., and you will be asked to sign a "Proof of Income" statement. If you have qualified for a sliding fee, the set amount will be due at the time of each visit.

Cancellations

If it is necessary to cancel an appointment, 24-hour notice is expected. There will be a \$15.00 charge for missed appointments, or appointments cancelled with less than 24 hours notice.

Returned checks

A fee of \$20 is charged if a check made out to Washburn Center for Children is returned due to non-sufficient funds or a closed account.

Medical Assistance

Persons covered by Medical Assistance should bring their current MA card for each family member receiving services to each visit.

Insurance coverage

Persons covered by insurance should bring their current insurance card for each family member receiving services to each visit.

Co-pays

Based on your individual insurance policy, co-pays will be due at the time of each visit.

Fees		
Individual and Family Therapy and Skills, and School Conferences:	\$135.00 p/hour	All fees are subject to change
Day Treatment:	\$ 60.00 p/hour	
Diagnostic Assessment / Intake:	\$180.00 p/hour	
Psychiatric Services:	\$225.00 p/hour	
Psychological Testing:	\$175.00 p/hour	

Locations and Hours

Main Office

2430 Nicollet Avenue South,
Minneapolis, MN 55404
Phone: (612) 871-1454 • Fax: (612) 871-1505
Monday & Wednesday 8:00am–7:00pm
Tuesday 8:00am–8:30pm
Thursday 8:00am–6:00pm • Friday 8:00am–5:00pm

West Office

Brenwood Office Park I - Suite 310
5720 Smetana Drive
Minnetonka, MN 55343
Phone: (612) 871-1454
Day and evening hours by appointment

Northwest Office

9100 85th Avenue North, Suite 100,
Brooklyn Park, MN 55445
Phone: (612) 871-1454
Day and evening hours by appointment

Emergency Services

After regular office hours, for child crisis, contact Hennepin County Child Crisis First Response at (612) 348-2233 or for adult crisis, contact Hennepin County Acute Psychiatry at (612) 873-3161.

If this is a life-threatening emergency, call 9-1-1.

Washburn maintains a commitment to serve all members of the community without regard to race, religion, ethnicity, sex, or handicap, at a fee affordable to all.